

Kiveton Park Primary Care Centre
Patient Participation Group
15th July 2015

Attending: Keith Emsden (chair), Barbara Barker, Jean Hirst, Alicia Higgins, Chole Sarginson, Mari Gabbitas, Brandon Fletcher, Katrina Fletcher, Linda Bainbridge, Barry Winterbottom, Dorothy Bradley, Stephen Bradley, Georgia Ody, Joanne Cross, John Brabbs, Marianne Bailey, Marsha Raynes,
Apologies: Marilyn White, Susan Wietscher, Helen Greer- Waring, Dr Say, Sandra Williams

The minutes of the meeting dated 17th June 2015 were agreed.

Treasurers Report:

We have £378 in the bank. Keith raised that a board for PPG is required for Finningley Lodge, asked the group if they would all agree to use some funds for this, was agreed by all. A maximum of £50 spend was agreed.

Marsha Raynes:

- Marsha gave a presentation regarding appointments to the group, the various ways of booking appointments was discussed.
- Marsha highlighted the number of Doctors we have in the surgery and the roles they fulfil, she explained the way the surgeries work, how visits are allocated, that the Gp's do not just do a surgery that there are other things that they have to do in their working week.
- On line appointments were discussed, Katrina raised that fact that it would be a good idea to have some early morning appointments available online. This has now been implemented.
- Michael raised that he had issues when booking online, Marianne explained that we had left some slots online that shouldn't have been; this issue has now been resolved.
- The group asked why it is required to have 2 separate appointments for diabetes; MTR/MB will discuss with the nurses and report back at the next meeting.

Keith thanked Marsha for speaking to the group

Awareness day coffee mornings:

Keith discussed the coffee morning that was held on Monday, some patients did come to talk to them but not much interest so will put on hold for now. We are looking to hold an awareness day in November, to be discussed at the next meeting. It was thought that it would be a good idea to invite schools. Keith asked for ideas for the next meeting.

News from the surgery:

- A new receptionist, Cindy is starting in August
- A lot of the letters that come into the surgery are now coming electronically

- New partners are starting in August Dr Ullah and Dr Turner

AOB

It was discussed that there is a Steam Rally been held in Kiveton in September 25/26 on the Recreation ground. The group felt that it would be a good idea for the PPG to have a stall there perhaps in the atrium so that they can promote the group and perhaps show patients how to register on line. Keith asked for Georgia, Chloe and Brandon to perhaps think of some posters to advertise this. If anyone is able to help please contact Steven

Next meeting: Wednesday 19th August